



RPV Móvil Cancelación N° _____

N° de teléfono: _____ PIN: _____

Modelo Teléfono: _____

El que suscribe desea dar de baja el contrato de RPV móvil suscrito con Aplications in Electronic Communications, S.L. CIF. B81141509, del grupo de usuarios de Telefonía Móvil

DATOS PERSONALES / Client Data

Apellidos, Nombre / *First and Last name* _____ E-mail: _____

Datos Cancelación / Cancellation data:

- Fecha / *Date*: _____ Lugar de recepción/ *Returning office*: _____

NOTAS: 1. Check if SIM is included and turn off cell phone.

2. Please erase all messages and contacts from the Address Book before returning phone.

3. Credit Card number to reimburse or charge the final balance:

Number: _____ CVC: _____ Expiration date ____ / ____.

Tarifas de defectos o partes ausentes / Rates of missing parts or breakages

1. Tapa delantera / *Front cover*: _____ 7,50 euros ..
2. Tapa trasera / *Back cover*: _____ 7,50 euros ..
3. Auriculares/Headsets: _____ 13,50 euros ..
4. Bateria ausente o rota / *Missing or broken battery*: _____ 23,50 euros ..
5. Botonera / *Keypad*: _____ 5,50 euros ..
6. Cargador falta o roto / *Missing or broken charger*: _____ 14,50 euros ..
7. Caja rota / *Broken box*: _____ 1,50 euros ..
8. Otras partes a establecer / *Other parts to be checked at the laboratory* _____ ..
9. IVA no incluido / *VAT tax 16% not included*.



10. If the cell phone is not returned, the deposit will not be refunded

TOTAL to be deducted _____

El abajo firmante declara y acepta que los datos reseñados son los correctos, así como los correspondientes a la tarjeta de Crédito. Asimismo, declara conocer y aceptar en su totalidad las condiciones generales del contrato anteriormente suscrito. / The client who signs below accepts this statement and declares that all the above information is correct, and that he/she knows all conditions subscribed in the original contract.

Por EL CLIENTE (Client signature)

Por APLICAT. IN ELECT. COMM., S.L.

APELCOM

Important NOTES: The present document serves to calculate the final balance of the client. Please note that in order to return your deposit money (for the cell phone and/or SIM card) Apelcom will proceed as follows:

The month immediately following the cancellation of your contract, Apelcom will deduct from your initial deposits, the traffic generated in the last weeks of your stay in Spain, as well as any of the missing or broken parts of the cell phone, and Apelcom will refund the difference, provided that the traffic cost is less than the value of your deposit. On the contrary, if calculated balance is negative, the resulting quantity will be charged to the original Credit Card of the contract.

Usually deposit refunds take place on the 11th and 30th of each month. You can check the status of your account (refunds, bills, etc.) online. If you have any doubts please send an email to: infocell@apelcom.es. The deposit will be refunded **ONLY** when cell phone and/or the SIM card has been returned to one of our offices and, as stated above, when all the bills have been correctly paid.

Cancellation: If this contract is not signed, properly filled out and handed in to one of our offices, or sent by email or fax (fully filled out and signed), **Apelcom will not proceed to cancel your contract**, and therefore it will still be valid and active. Also, if Apelcom considers your contract can be cancelled after a period of two months in a row with no use, you will be charged the minimum fee (ie.7.00€ plus taxes per month).

If you have signed up and used the Roaming Service before returning to the U.S.: *The charges of Roaming Service traffic (the calls that you have made and received) may be split between two separate Vodafone billing months.*

In order to return the corresponding deposit money to you for the Roaming Service, the deposit for the phone itself, and the deposit for the SIM card, Apelcom will proceed in the following manner:

The month immediately following the cancellation of your account and contract with Apelcom, the traffic that was generated will be subtracted from the cost of the 250 euro deposit made for the roaming service, as well as any prepaid amount of money put down to raise the previously established monthly call limit. You will receive a refund for the difference, provided that your traffic cost is less than 250 Euros. The following month, you will be charged any pending traffic charges (calls made and received) from the roaming service, which will be deducted from the initial deposit that was made for the cell phone and the SIM card

